



HOOGHLY WOMEN'S COLLEGE

(Govt. Sponsored)

P.O. & Dt. Hooghly, PIN-712103, W.B.

[Accredited "B" by NAAC, Bangalore]

Ph. : 2680-2335 (Principal)
2680-5033 (Office)

Student's Feedback

Analysis:

Satisfactory reports have been received from the students on different aspects except support from office, conducting field visits, internship, availability of drinking water, cleanliness of washrooms, teachers using ICT facilities for taking classes.

Action taken:

Although overall feedback from the students was satisfactory, but in order to remove the lacunae that have been revealed in this report following actions have been taken.

- Number of office staff has been increased and they have been trained to cater the queries of the students.
- Discussions have been made with the faculties to identify the issues about the field trips and they have been instructed to take care of those issues in future. They have also been instructed to help the students for getting opportunities for internships and to make a liaison with other institutions or companies for this purpose.
- Water cooler cum purifier has been installed for students as well as for the employees. Sweepers have been engaged for the regular cleaning and maintenance of toilets.
- Teachers are encouraged to take classes with PowerPoint presentation and to facilitate this approach some more classrooms have been equipped with LCD projectors.

Teachers' Feedback

Analysis:

Satisfactory reports have been received from the teachers on different aspects except availability of ICT facilities in the college and maintenance of staff toilets following health and hygiene norms. They also expect more support from college for research and academic growth.



Seema Banerjee
04/10/2023
Principal
Hooghly Women's College



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Action taken:

Although overall feedback from the teachers was satisfactory, but in order to remove the lacunae that have been revealed in this report following actions have been taken.

- Some more classrooms have been equipped with LCD projectors.
 - Sweepers have been engaged for the regular cleaning and maintenance of toilets.
 - Teachers are encouraged to participate in different courses that are necessary for their career advancement.
 - Teachers are also encouraged to participate and present papers at seminar, symposia and also different training and workshops which may help them for research work.
- Some financial assistance are provided from the college for this purpose.

Alumni Feedback

Analysis:

Satisfactory reports have been received on teaching and learning, academic support from faculty members and overall teacher-student relationship. Many of them have expressed interests to be associated with the college as Alumni. However there are some aspects where the alumni have expressed their concerns that should be addressed properly by the college authority. It includes guidance from the faculties for their higher studies and career, overall infrastructure of the college, field trips conducted by various departments etc. In addition to these there are two areas that should be given most importance are transparency in continuous internal evaluation process and performance of the grievance redressal cell of the college. Because dissatisfaction on these two will create a negative impression about the college among the students.

Action taken:

Although overall feedback from the alumni was satisfactory, but in order to remove the lacunae that have been revealed in this report following actions have been taken.



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- Apart from regular classes, faculties have been instructed to arrange formal and informal meetings with the students to address queries about higher studies and career.
- Proposals have been placed to the Governing Body to develop general infrastructural support available to students. It will be materialized subject to availability of fund.
- Discussions have been made with the faculties to identify the issues of dissatisfaction about the field trips and they have been instructed to take care of these issues in future.
- As directed by the Principal, students grievance on the transparency of continuous internal evaluation has been discussed in the departmental meetings and the action taken reports were submitted to the Principal. Schedule of the assessment will be notified at least seven days, attendance report of the students will be displayed at regular intervals on departmental notice boards so the students will be aware of it.
- Members of the grievance redressal cell have been instructed to meet at least once in every fortnight and all the complains should be disposed within one month.



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